

**2025 DUKE HEIGHTS BIA  
ANNUAL GENERAL MEETING**  
TUESDAY, DECEMBER 2, 2025 – 9:30 AM – 11:30 AM

• REGISTRATION REQUIRED BY FRIDAY, NOVEMBER 28, 2025, AT 1:00 PM •

VIRTUAL ZOOM MEETING

## You're Invited: DUKE Heights BIA Annual General Meeting

The DUKE Heights Business Improvement Area (BIA) invites all members to attend our Annual General Meeting (AGM) on Tuesday, December 2, 2025, from 9:30 AM to 11:30 AM.

This year's meeting will be held virtually via Zoom. Please register in advance to participate. Once registered, you will receive a confirmation email containing the Zoom link and meeting details.

To ensure your access, please complete your registration by 1:00 PM on Friday, November 28, 2025.

[Registration Link](#)



Construction Notice

## DUKE Heights BIA Streetscape Enhancements Underway

DUKE Heights BIA Streetscape Improvement project is currently

## You're Invited: DUKE Heights BIA Annual General Meeting

### DUKE Heights BIA Streetscape Enhancements Underway

### Toronto Hydro Infrastructure Upgrade at 1145 Finch Avenue West

### PSSNet: Your Trusted IT Partner in the Heart of DUKE Heights

### Red Tape Hotline open for Toronto businesses

### Modernize your retail business with up to \$5,000 in grant funding

### Discover the City's EDGE Incentive Program

### Boost Your Warehouse Sale or Holiday Promotions with DUKE's Support!

### BIA's Exclusive Security Services – At No Cost to Members

### Members Get 4 Weeks of Complimentary Digital Billboard Advertising

### Enhance Your Digital Presence with BIA-Supported Advertising

underway. The enhancements include the installation of new pavers, bumper curbs, concrete benches, a gateway trellis, wildlife figures, and landscaping with shrub plantings in designated areas, all as outlined in the approved project plans.

Construction is ongoing on the City Right of Way on the south side of Finch Avenue West, covering areas between Tangiers Road and Alexdon Road, Alexdon Road to the CN Rail line, Chesswood Drive to Champagne Drive, and Champagne Drive to Dufferin Street. Construction will continue concurrently along the north side of Finch Avenue West, from Dufferin Street to Alness Street and up to 1130 Finch Avenue West. This project is part of the approved Capital and Streetscape Improvements program presented to and approved by DUKE Heights BIA members at the Annual General Meetings in 2022, 2023, and 2024.

[Download the Construction Notice](#)



### Toronto Hydro Infrastructure Upgrade at 1145 Finch Avenue West

Toronto Hydro will be replacing existing electrical cables and installing a new hydro pole on city-owned property at 1145 Finch Avenue West, within the DUKE Heights BIA area.

Expected Timeline: November 2025 – February 2026

To ensure the work is completed safely, there may be temporary road and sidewalk restrictions within the construction area. If any parking restrictions are required, advance notice will be provided to the community.

[Download the Construction Notice](#)



### Primary Support Systems Inc. Your Trusted IT Partner in the Heart of DUKE Heights

For over 35 years, Primary Support Systems Inc. (PSS) has been a

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**Councillor's Corner:  
James Pasternak**

**Councillor's Corner:  
Anthony Perruzza**

**Photo of the Month**

**Upcoming Events and  
Webinars**



DUKE Heights BIA, spanning Dufferin to Keele and Steeles to Sheppard, supports businesses with a vision to drive growth, attract investment, and advocate for the local business community.



**15% Off Any  
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Discount valid with proof of  
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BIA.

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[www.casavive.net](http://www.casavive.net)

Ph: (647) 448-1818

trusted name in technology solutions across the Greater Toronto Area. Located in the heart of the DUKE Heights BIA community at 5-300 Supertest Road, North York, PSS has built its reputation on reliability, expertise, and a genuine commitment to helping local businesses thrive in an increasingly digital world.

Founded with the goal of simplifying technology for businesses, PSS has evolved into a full-service IT provider offering comprehensive solutions that keep organizations running smoothly and securely. The company specializes in managed IT services, networking, data protection, cybersecurity, and hardware and software support. [...]

[Read More](#)



### Red Tape Hotline Open for Toronto Businesses

The City of Toronto [invites local businesses to share feedback](#) on regulatory challenges such as permitting delays, outdated by-laws or cumbersome municipal processes through Red Tape Hotline. This four-month pilot supports efforts to modernize regulations and streamline services under Toronto's Economic Action Plan. Submissions are open until Sunday, November 30. [...]

[Find Details](#)



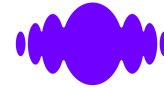
### Modernize your retail business with up to \$5,000 in grant funding

The Retail Modernization Project Grant (RMPG) is part of a broader Digitalization Competence Centre (DCC) initiative. RMPG is designed to support retail businesses to advance their digital transformation with the purchase of effective digital equipment and software to help them grow and thrive in the High Street economy. Retail businesses can receive up to \$5,000 in matched funding from the Ontario Centre of Innovation (OCI). The grant contributes to the cost of hardware, software and the direct

Email: [yasmine@casavive.net](mailto:yasmine@casavive.net)

Address: 1122 Finch Avenue  
West, Unit 21-22

For more local offers and  
specials,  
visit [dukeheights.ca/perks/](https://dukeheights.ca/perks/).



**Hear CANADA**

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external costs to implement. Applications open on a first-come-first-serve basis, up to \$5,000 in non-repayable funding to cover eligible hardware and software costs. [...]

[Learn More and Register](#)



### Discover the City's EDGE Incentive Program

The City of Toronto's Business Retention & Expansion (BR&E) team, part of the Economic Development & Culture division, is here to help established medium to large-sized commercial and industrial businesses in DUKE Heights unlock their full potential.

To Learn more about the EDGE Incentive Program, visit-  
<https://www.toronto.ca/business-economy/business-operation-growth/business-incentives/edge-incentive-program/>

Whether it's planning for future growth or tackling today's challenges, the BR&E team offers tailored support to help businesses thrive. [...]

[Learn How to Apply](#)



### Boost Your Warehouse Sale or Holiday Promotions with Exclusive DUKE Heights Support!

Have a warehouse sale this season in the DUKE Heights BIA? Offering a special holiday promotion?

Let us help you get the word out! We're here to support local businesses by promoting your warehouse sale events, special discounts, and promotions across our active social media channels. Take advantage of our community reach to attract more customers and increase your visibility this season.

# DentalX

## Free Electric Toothbrush

Free Electric Toothbrush for All New Patients following the initial full check up.

Offer Exclusions: Not completing the initial exam

For more local offers and specials, visit [dukeheights.ca/perks/](http://dukeheights.ca/perks/).



## Family Physicians Accepting New Patients

Family Physicians Accepting New Patients.

Call 416-222-6160 ext. 220/221 to schedule an appointment.

For more local offers and specials, visit [dukeheights.ca/perks/](http://dukeheights.ca/perks/).

## Do you have a Perk?

Do you want to promote your business to fellow members and their employees?

Provide an exclusive offer at [dukeheights.ca/submit-perk-form/](http://dukeheights.ca/submit-perk-form/) by filling out a short form!

Contact the DUKE Heights team today at [info@dukeheights.ca](mailto:info@dukeheights.ca) and let us help make your current sale a success!

**Contact Us**



**FREE SECURITY  
SERVICES  
FOR BIA MEMBERS**

### **BIA's Exclusive Security Services – At No Cost to Members**

Businesses within the DUKE Heights BIA are invited to take advantage of exclusive, complimentary security services provided by Best Guard Security under the supervision of the BIA team. To learn more and enroll, members are encouraged to complete the Security Signup Form. <https://dukeheights.ca/security-services/>.

**Security Signup Form**



**EXCLUSIVE  
FREE BILLBOARD AD  
FOR MEMBERS**

### **Members Get 4 Weeks of Complimentary Digital Billboard Advertising**

Looking to increase your business visibility? Secure a free slot in a shared spot on Pattison's Outdoor Digital Billboard at the Dufferin St and Finch Ave W intersection. You'll share a spot with fellow BIA businesses and Your ad will be displayed multiple times each day for 4 weeks, reaching thousands of commuters. Reserve your space by filling out the Expression of Interest Form below.

**Expression of Interest Form**



**FREE DIGITAL AD  
FOR MEMBERS**

## Enhance Your Digital Presence with BIA-Supported Advertising

Whether you're new to online advertising or looking to boost your business's online visibility, DUKE Heights BIA has a program tailored for members. Get up to 4 weeks of complimentary online and social media advertising. Use the link below to complete the Expression of Interest Form and reserve your spot.

[Expression of Interest Form](#)

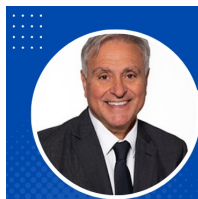


LIST AND SEARCH  
VACANT PROPERTIES  
IN  
DUKE HEIGHTS BIA

### Get Your Vacant Property Listed for Free!

Properties available for sale or lease within the DUKE Heights BIA are listed on the BIA website. BIA members looking to showcase their vacant properties at no charge on the listing are encouraged to get in touch with us. Please reach out via email at [info@dukeheights.ca](mailto:info@dukeheights.ca).

[Find out More](#)



### COUNCILLOR'S CORNER

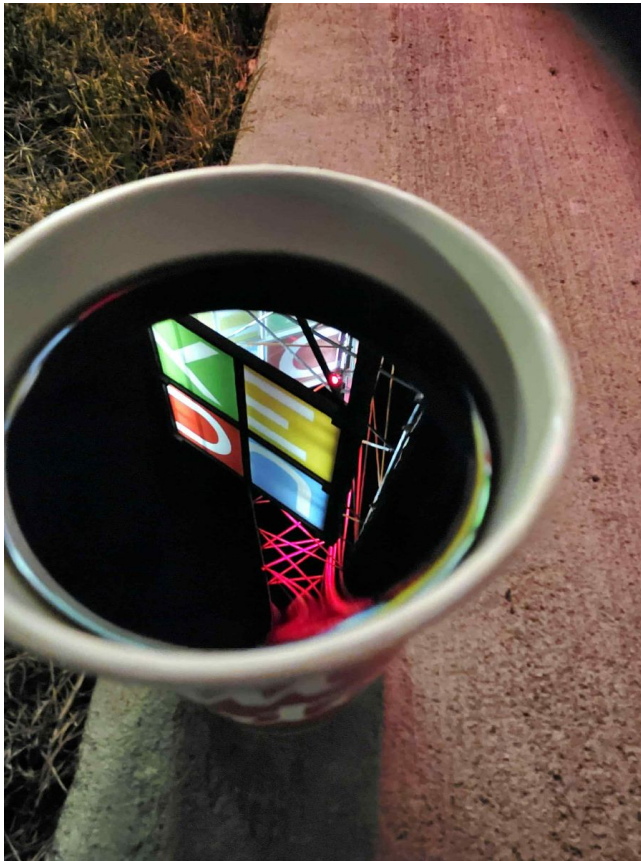
**ANTHONY PERRUZZA**  
CITY COUNCILLOR  
WARD 7 - HUMBER RIVER—BLACK CREEK

### Anthony Perruzza

#### Toronto City Councillor – Ward 7 Humber River-Black Creek

November brings with its colder days a time for reflection. On Remembrance Day, we illuminate and honour those who have made the ultimate sacrifice during the First World War. I encourage all residents to pause and pay respect to the memory of these brave individuals. [...]

[Read More](#)



### Discover DUKE: Photo of the Month

The photograph above is one of the winning entries in the Discover DUKE 2025 Photo Contest, held in August.

Photographer: Rico Franco

Photo Location: DUKE Tower on Finch Avenue West



#### **WSIB: Laws & Regulations for Small Businesses - Webinar by Toronto Small Business Enterprise Centre**

November 14, 9:30 a.m. to 11:30 a.m. [Register here](#)



#### **Web Presence 101: Ensuring Your Foundation Is Set - Webinar by Digital Main Street**

November 18, 10:00 a.m. to 11:30 a.m. [Register here](#)



#### **Service Canada: Employment Insurance: Types of leaves and benefits for individuals**

November 19, 11:00 a.m. to 12:00 p.m. [Register here](#)



#### **Financial Survival for Entrepreneurs - Webinar by Toronto Small Business Enterprise Centre**

November 20, 10:00 a.m. to 11:00



a.m. [Register here](#)

**[Incubators: How Business in the Streets Can Help Your Business - Webinar by Toronto Small Business Enterprise Centre](#)**

November 21, 10:00 a.m. to 11:00

a.m. [Register here](#)



**[Social Media for Small Business - Webinar by Digital Main Street](#)**

November 25, 10:00 a.m. to 11:30

a.m. [Register here](#)



**[Understanding Financial Statements for Small Business Owners - Webinar by Toronto Small Business Enterprise Centre](#)**

November 27, 10:00 a.m. to 11:00

a.m. [Register here](#)



**[Insurance for Small Business - Webinar by Toronto Small Business Enterprise Centre](#)**

November 28, 10:00 a.m. to 11:30

a.m. [Register here](#)



**[eCommerce 101: What, Why, and How - Webinar by Digital Main Street](#)**

December 2, 10:00 a.m. to 11:30 a.m. [Register here](#)



**[How to Do Business with the City of Toronto - Webinar by Toronto Small Business Enterprise Centre](#)**

December 4, 2:00 p.m. to 3:00 p.m. [Register here](#)



**[The Importance of Paid Advertising in a Digital Space - Webinar by Digital Main Street](#)**

December 9, 10:00 a.m. to 11:30 a.m. [Register here](#)



**[First Steps in Exporting: From Starting Out to Getting a Buyer - Webinar by Toronto Small Business Enterprise Centre](#)**

December 10, 10:00 a.m. to 12:00 p.m. [Register here](#)



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Forward



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